

NAME \_\_\_\_\_ WARRANTY NUMBER \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

E-MAIL \_\_\_\_\_

PHONE \_\_\_\_\_ FAX \_\_\_\_\_

#### COSENTINO, S.A. SILESTONE® RESIDENTIAL LIMITED 15-YEAR WARRANTY FOR NORTH AMERICA

Cosentino, S.A. warrants to the original residential owner-occupants of installed Silestone® quartz surfaces that for a period of fifteen (15) years from the date of installation of the Silestone® quartz surfaces in your single family residential home, that the Silestone® material will be free from manufacturing defects. If a manufacturing defect occurs during the warranty period, Cosentino, S.A. will at its option, repair or replace the defective Silestone® quartz surfaces.

#### WHAT THIS LIMITED 15-YEAR WARRANTY COVERS:

This limited warranty covers Silestone® quartz surfaces that have been purchased from an Authorized Silestone® Installer or Dealer and have been permanently installed in your single family residence by an Authorized Silestone® Installer.

- This limited warranty covers products that have been maintained according to the Silestone® quartz surfaces Care and Maintenance Guide provided free of charge at the time of installation, or obtained at [www.cosentinowarranty.com](http://www.cosentinowarranty.com). You may request additional copies of the Guide from your Authorized Silestone® Installer or Dealer or by visiting [www.cosentinowarranty.com](http://www.cosentinowarranty.com).

#### WHAT THIS LIMITED 15-YEAR WARRANTY DOES NOT COVER:

- This limited warranty is non-transferable and does not cover claims made by subsequent owner-occupants of your home.
- Cracks that occur from thermal shock from the use of crock pots, skillets or other hot items placed directly on the Silestone® quartz surfaces are not covered by this warranty. **Caution: Do not use crock pots, skillets or other hot items directly on your Silestone® quartz surfaces.** Always place them on a trivet or cutting board to protect your Silestone® from thermal shock.
- This limited warranty does not cover improper fabrication or improper installation.
- Silestone® quartz surfaces are intended to have a natural and non-uniform appearance, thus this limited warranty does not cover any variances in color, shade or particle structure.
- This limited warranty does not cover any additional or supplemental repairs or modifications such as, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair or replace the Silestone® product covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.
- This limited warranty does not cover products that have not been paid for in full.
- This limited warranty does not cover products exposed to abnormal use or conditions or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, acid etching, damage from improper care and maintenance or damage from chipping, cracking, impact damage or breaking due to customer abuse.
- This limited warranty does not cover outdoor uses.
- This limited warranty does not cover seam performance.
- This limited warranty does not cover "commercial uses" of the Silestone® products. "Commercial uses" include but are not limited to use in commercial buildings such as retail stores, restaurants, offices, hotels, or apartment complexes.
- This limited warranty does not cover products that you, the customer, decide you do not like after installation due to color, edging styles or other opinions based on personal preference.
- This limited warranty does not cover temporary marks on the Silestone® products including but not limited to metal marks, fingerprints or smudges or other temporary marks made by household utensils.
- Cosentino, S.A. is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.

#### RECOMMENDED MAINTENANCE:

This warranty covers Silestone® products that have been maintained according to the following recommendations:

- Clean all spills immediately.
- To clean the surface, use a gentle general pH-balanced house cleaner or regular soap and water and a cloth. Windex® or similar cleaners may be used.
- Do not use any chemical sealant products as they will void this warranty.

The recommendations for properly maintaining Silestone® products are not limited to the above recommendations. Please consult the Care and Maintenance Guide for Silestone® products for a complete description of the recommended maintenance.

#### REGISTRATION:

To register for this limited 15-year warranty, you must fill out the warranty registration and activate the registration online at [www.cosentinowarranty.com](http://www.cosentinowarranty.com) or call or write to Cosentino North America at the phone number or address below to obtain a registration form. You must activate your registration within sixty (60) days of installation to be eligible under this limited 15-year warranty.

#### TO OBTAIN SERVICE UNDER THIS WARRANTY:

To obtain the best service under this limited warranty, contact the source from whom you purchased Silestone®. For more information about this warranty, please contact Cosentino, S.A.'s North American distributor, Cosentino North America, directly by writing or calling:

Cosentino North America  
Silestone® Quartz Surfaces  
13124 Trinity Drive  
Stafford, Texas 77477  
Attn: Warranty Administrator  
(1-877-436-7482)

In order to obtain service under this limited warranty, you must permit your Cosentino North America Authorized Silestone® Installer or Cosentino, S.A.'s authorized agents to inspect your Silestone® product at your residence. Also, you must reasonably cooperate with your installer and Cosentino, S.A.'s agents in the efforts to service this limited warranty.

In no event shall Cosentino, S.A. or Cosentino North America be liable in either tort or contract for any loss of direct, consequential, punitive or incidental damages, or any similar damages, including but not limited to loss profits damages, arising out of the use or inability to use the Silestone® products in the residential applications covered by this limited warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply.

Cosentino, S.A. and Cosentino North America make no other warranty, representation or guarantee, express or implied, with respect to Silestone® products for residential use, except as expressly stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from Province to Province.

This is the only warranty offered by Cosentino, S.A. for Silestone® quartz surfaces for residential applications. No one other than Cosentino, S.A. or Cosentino North America is authorized to make any warranty or promise with respect to Silestone® quartz surfaces.

