

NAME _____ WARRANTY NUMBER _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____

E-MAIL _____

PHONE _____ FAX _____

COSENTINO NORTH AMERICA SENSa® WITH SENGUARD® RESIDENTIAL LIMITED 15-YEAR WARRANTY FOR NORTH AMERICA

Cosentino North America warrants to the original owner-occupants of installed SenSa® natural stone products treated with SenGuard® that for a period of fifteen (15) years from the date of installation of the SenSa® products in your single family residential home, that the SenSa® with SenGuard® products will be stain resistant to common food and beverage liquids.

In the event that staining in the stone occurs during the warranty period, Cosentino North America will repair or help in repairing the stained SenSa® products.

WHAT THIS LIMITED WARRANTY COVERS:

- This limited warranty covers SenSa® products that have been treated with SenGuard®, that have been purchased from an Authorized SenSa® Installer or Dealer and have been permanently installed in your single family residence by an Authorized SenSa® Installer.
- This limited warranty covers SenSa® products that have been maintained according to the SenSa® with SenGuard® Care and Maintenance Guide provided free of charge at the time of installation, or obtained at www.cosentinowarranty.com. You may request additional copies of the Guide from your Authorized SenSa® Installer or Dealer by visiting www.cosentinowarranty.com.

WHAT THIS LIMITED WARRANTY DOES NOT COVER:

- This limited warranty is non-transferable and does not cover claims made by subsequent owners of your home.
- This limited warranty does not cover defects caused by improper fabrication or improper installation.
- Because SenSa® products are natural stone; they are subject to veining and slight variances including but not limited to color, shade, particle structure, surface irregularities, fissures, pits or other variances that naturally occur in the stone. These variances are not covered by this warranty.
- Because SenSa® products are natural stone, they are subject to color changes or marking that may occur from the natural oxidation of the stone or spots from severe chemical abuse. This limited warranty does not cover such natural color changes that occur in the SenSa® product. Certain colors may be more susceptible to potential natural color changes. Please contact a Cosentino North America Authorized SenSa® Installer for information on specific colors.
- This limited warranty does not cover any additional or supplemental repairs or modifications such as, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair the SenSa® product covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.
- This limited warranty does not cover products that have not been paid for in full.
- This limited warranty does not cover products that have been exposed to abnormal use or conditions, or abuse in any way. "Abnormal use or conditions" include, but are not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or uneven exposure to weather conditions, physical or chemical abuse, acid etching, damage from improper care and maintenance or damage from chipping, cracking, impact damage or breaking due to customer abuse.
- This limited warranty does not cover seam performance.
- This limited warranty does not cover product that you, the customer decide you do not like after installation due to color, edging styles or other opinions based on personal preference.
- This limited warranty does not cover "commercial uses" of the SenSa® products. "Commercial uses" include but are not limited to use in commercial buildings such as retail stores, restaurants, offices, hotels, or apartment complexes.
- This limited warranty does not cover temporary marks on the SenSa® products including but not limited to metal marks, fingerprints or smudges or other temporary marks made by household utensils.
- Cosentino North America is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.



RECOMMENDED MAINTENANCE:

This warranty covers SenSa® products that have been treated with SenGuard® and have been maintained according to the following recommendations:

- Clean all spills immediately.
- To clean the surface, use a gentle general pH-balanced house cleaner or regular soap and water and a cloth. Windex® or similar cleaners may be used.
- Do not use any chemical sealant products as they will void this warranty.

The recommendations for properly maintaining SenSa® natural stone products that have been treated with SenGuard® are not limited to the above recommendations. Please consult the Care and Maintenance Guide for SenSa® with SenGuard® for a complete description of the recommended maintenance.

REGISTRATION:

To register for this limited warranty, the end consumer must fill out the warranty registration and activate the registration online at www.cosentinoarranty.com or call or write to Cosentino North America at the phone number or address below to obtain a registration form. You must activate your registration within sixty (60) days of installation to be eligible under this limited warranty.

TO OBTAIN SERVICE UNDER THIS WARRANTY:

To obtain the best service under this limited warranty, contact the source from whom the SenSa® natural stone product treated with SenGuard® was originally purchased. For more information about this warranty, please contact Cosentino North America, directly by writing or calling:

Cosentino North America
SenSa® with SenGuard®
13124 Trinity Drive
Stafford, Texas 77477

Attn: Warranty Administrator
(1-877-436-7482)

In order to obtain service under this limited warranty, you must permit your Cosentino North America Authorized SenSa® Installer authorized agents to inspect your SenSa® product at your residence. Also, you must reasonably cooperate with your installer and Cosentino North America's agents in the efforts to service this limited warranty.

In no event shall Cosentino North America be liable in either tort or contract for any loss of direct, consequential, punitive or incidental damages, or any similar damages, including but not limited to loss profits damages, arising out of the use or inability to use the product for residential applications covered by this limited warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply.

Cosentino North America makes no other warranty, representation or guarantee, express or implied, with respect to SenSa® products for residential use, except as expressly stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from province to province.

This is the only warranty offered by Cosentino North America for SenSa® natural stone products treated with SenGuard® for residential applications. No one other than Cosentino North America is authorized to make any warranty or promise with respect to SenSa® natural stone products treated with SenGuard®.