

Warranty Number:

Customer Name:

Address:  City:  State:  Zip:

Phone:  Email:



## COSENTINO NORTH AMERICA ECO™ BY COSENTINO RESIDENTIAL LIMITED 10-YEAR WARRANTY FOR NORTH AMERICA

Cosentino North America warrants to the original residential owner-occupants of installed ECO by Cosentino surfaces that for a period of ten (10) years from the date of manufacture of the ECO by Cosentino surfaces that have been installed in your single family residential home that your ECO by Cosentino surface is an eco-friendly material that includes at least 70%\* post-industrial and/or post-consumer recycled content, contains eco-friendly resin, and that the ECO by Cosentino material will be free of manufacturing defects. If a manufacturing defect occurs during the warranty period, Cosentino North America will at its option, repair or replace the defective ECO by Cosentino product.

\*The amount of recycled and post-industrial and post-consumer content may vary from color to color.

### WHAT THIS LIMITED WARRANTY COVERS:

- This limited warranty covers ECO by Cosentino surfaces that have been purchased from an Authorized ECO by Cosentino Installer or Dealer and have been permanently installed in your single family residence by an Authorized ECO by Cosentino Installer.
- This limited warranty covers products that have been maintained according to the ECO by Cosentino surfaces Care and Maintenance guide provided free of charge at the time of installation, or obtained at [www.cosentinowarranty.com](http://www.cosentinowarranty.com). You may request additional copies of the Guide from your Authorized ECO by Cosentino Installer or Dealer or by visiting [www.cosentinowarranty.com](http://www.cosentinowarranty.com).

### WHAT THIS LIMITED WARRANTY DOES NOT COVER:

- This limited warranty is non-transferable and does not cover claims made by subsequent owners of your home.
- Cracks that occur from the use of crock pots, skillets or other hot items placed directly on the ECO by Cosentino surfaces are not covered by this warranty. Caution: Do not use crock pots, skillets or other hot items directly on your ECO by Cosentino surfaces. Always place them on a trivet or cutting board to protect your ECO by Cosentino from thermal shock.
- This limited warranty does not cover defects caused by improper fabrication or improper installation.
- Because ECO by Cosentino surfaces are made from recycled content and are intended to have a natural and non-uniform appearance, they are subject to variances including but not limited to color, shade, particle structure, pits, fissures, surface irregularities or other variances that may occur in the manufacturing process. These variances are not covered by this warranty.
- This limited warranty does not cover any additional or supplemental repairs or modifications such as, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair or replace the ECO by Cosentino product covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.
- This limited warranty does not cover products that have not been paid for in full.
- This limited warranty does not cover products exposed to abnormal use or conditions, or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, acid etching, damage from improper care and maintenance or damage from chipping, cracking, impact damage or breaking due to customer abuse.
- This limited warranty does not cover outdoor uses.
- This limited warranty does not cover seam performance.

- This limited warranty does not cover “commercial uses” of the ECO by Cosentino products. “Commercial uses” include but are not limited to use in commercial buildings such as retail stores, restaurants, offices, hotels, or apartment complexes.
- This limited warranty does not cover products that you, the customer, decide you do not like after installation due to color, edging styles or other opinions based on personal preference.
- Cosentino North America is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.

## **RECOMMENDED MAINTENANCE:**

This warranty covers ECO by Cosentino surfaces that have been maintained according to the following recommendations:

- Clean all spills immediately.
- To clean the surface, use a gentle general pH-balanced house cleaner or regular soap and water and a cloth. Windex® or similar cleaners may be used.
- Do not use any chemical sealant products as they will void this warranty.

The recommendations for properly maintaining ECO by Cosentino surfaces are not limited to the above recommendations. Please consult the Care and Maintenance Guide for ECO by Cosentino for a complete description of the recommended maintenance.

## **REGISTRATION:**

To register for this limited warranty, you must fill out the warranty registration and activate the registration online at [www.cosentinowarranty.com](http://www.cosentinowarranty.com) or call or write to Cosentino North America at the phone number or address below to obtain a registration form. You must activate your registration within sixty (60) days of installation to be eligible under this limited warranty.

### **TO OBTAIN SERVICE UNDER THIS WARRANTY:**

To obtain the best service under this limited warranty, contact the source from whom you purchased your ECO by Cosentino product. For more information about this warranty, please contact Cosentino North America, directly by writing or calling:

Cosentino North America  
ECO by Cosentino Surfaces  
13124 Trinity Drive  
Stafford, Texas 77477

Attn: Warranty Administrator  
(1-877-436-7482)

In order to obtain service under this limited warranty, you must permit your Cosentino North America Authorized ECO by Cosentino Installer to inspect your ECO by Cosentino product at your residence. Also, you must reasonably cooperate with your installer and Cosentino North America’s agents in the efforts to service this limited warranty.

In no event shall Cosentino North America be liable in either tort or contract for any loss of direct, consequential, punitive or incidental damages, or any similar damages, including but not limited to loss profits damages, arising out of the use or inability to use the ECO by Cosentino products for residential applications covered by this limited warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.

Cosentino North America makes no other warranty, representation or guarantee, express or implied, with respect to ECO by Cosentino products for residential use, except as expressly stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from Province to Province.

This is the only warranty offered by Cosentino North America for ECO by Cosentino surfaces for residential applications. No one other than Cosentino North America is authorized to make any warranty or promise with respect to ECO by Cosentino surfaces.