

Warranty Number:

Customer Name:

Address: City: State: Zip:

Phone: Email:

AMERICAN COUNTERTOP COLLECTION

RESIDENTIAL LIMITED LIFETIME WARRANTY FOR QUARTZ COUNTERTOPS OF THE AMERICAN COUNTERTOP COLLECTION FOR SEARS HOME SERVICES BY COSENTINO NORTH AMERICA

Cosentino North America warrants to the original residential owner-occupants of installed quartz countertops from the American Countertop Collection that have been manufactured by Cosentino, S.A. and have been purchased through Sears Home Services for a single family residential home (“Quartz Countertops”), that from the date of installation, the Quartz Countertops will be free from manufacturing defects. If a manufacturing defect occurs, Cosentino North America will at its option, repair or replace the defective Quartz Countertops.

WHAT THIS LIMITED LIFETIME WARRANTY COVERS:

- This limited lifetime warranty covers Quartz Countertops of the American Countertop Collection that have been manufactured by Cosentino, S.A. and have been purchased from an Authorized Sears Home Services agent and have been permanently installed in your single family residence by an Authorized American Quartz™ Installer.
- This limited lifetime warranty covers products that have been maintained according to the Quartz Countertops Care and Maintenance guide provided free of charge at the time of installation. You may request additional copies of the Guide from your Authorized American Quartz™ Installer or Dealer.

WHAT THIS LIMITED LIFETIME WARRANTY DOES NOT COVER:

- This limited warranty is non-transferable and does not cover claims made by subsequent owner-occupants of your home.
- Cracks that occur from thermal shock from the use of crock pots, skillets or other hot items placed directly on the Quartz Countertops are not covered by this warranty. Caution: Do not use crock pots, skillets or other hot items directly on your Quartz Countertops. Always place them on a trivet or cutting board to protect your Quartz Countertops from thermal shock.
- This limited warranty does not cover defects caused by improper fabrication or improper installation.
- Quartz Countertops are intended to have a natural and non-uniform appearance, thus this limited warranty does not cover any variances in color, shade or particle structure.
- This limited warranty does not cover any additional or supplemental repairs or modifications such as, for example, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair or replace the Quartz Countertops product covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.
- This limited warranty does not cover products that have not been paid for in full.
- This limited warranty does not cover products exposed to abnormal use or conditions, or abuse in any way. “Abnormal use or conditions” includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, acid etching, damage from improper care and maintenance or damage from chipping, cracking, scratches, impact damage or breaking due to customer abuse.
- This limited warranty does not cover outdoor uses.

- This limited warranty does not cover seam performance.
- This limited warranty does not cover Quartz Countertops used in any other applications other than residential countertops, including but not limited to flooring, walls or shower/tub surrounds.
- This limited warranty does not cover “commercial uses” of the Quartz Countertops. “Commercial uses” include but are not limited to use in commercial buildings such as retail stores, restaurants, offices, hotels, or apartment complexes.
- This limited warranty does not cover products that you, the customer, decide you do not like after installation due to color, edging styles or other opinions based on personal preference.
- This limited warranty does not cover temporary marks on the Quartz Countertops including but not limited to metal marks, fingerprints or smudges or other temporary marks made by household utensils.
- Cosentino North America is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.

RECOMMENDED MAINTENANCE:

This warranty covers Quartz Countertops that have been maintained according to the following recommendations:

- Clean all spills immediately.
- To clean the surface, use a gentle general pH-balanced house cleaner or regular soap and water and a cloth. Windex® or similar cleaners may be used.
- Do not use any chemical sealant products as they will void this warranty.

The recommendations for properly maintaining Quartz Countertops are not limited to the above recommendations. Please consult the Care and Maintenance Guide for Quartz Countertops for a complete description of the recommended maintenance.

TO OBTAIN SERVICE UNDER THIS WARRANTY:

To obtain the best service under this limited warranty, contact the source from whom you purchased your Quartz Countertops. For more information about this warranty, please contact Cosentino North America, directly by writing or calling:

Cosentino North America
13124 Trinity Drive
Stafford, Texas 77477

Attn: Warranty Administrator
(1-877-436-7482)

In order to obtain service under this limited warranty, you must permit a Cosentino North America authorized agent to inspect your Quartz Countertops at your residence. Also, you must reasonably cooperate with your installer and Cosentino North America’s agents in the efforts to service this limited warranty.

Except as provided in this limited warranty, Cosentino North America shall not be liable in either tort or contract for any loss of direct, consequential or incidental damages arising out of the use or inability to use the Quartz Countertops in residential applications covered by this warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.

Cosentino North America makes no other warranty, representation or guarantee, express or implied, with respect to Quartz Countertops purchased through Sears Home Services, except as expressly stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from Province to Province.

This is the only warranty offered by Cosentino North America for Quartz Countertops purchased through Sears Home Services. No one other than Cosentino North America is authorized to make any warranty or promise with respect to Quartz Countertops.